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Our payment terms are set to give you peace of mind that your booking and edit date are secured. Please contact us if you have any concerns regarding the terms.

Do I need to pay a deposit?

To secure your date, all of our projects require a 50% deposit. This payment can be made via bank transfer or by card using the details on the invoice or quote sent to you and must be completed no later than 30 days before the scheduled date.

When do I pay the remaining balance?

All of our projects are due to be paid within 48 hours of the scheduled shoot date to ensure an uninterrupted turnaround. Any payment delays may have a dramatic impact on delivery times or postpone your project indefinitely. If you need to make alternative payment arrangements, this must be presented in writing before invoicing to avoid further delays.

Can I cancel/reschedule my booking?

Please review our Cancellation Policy for more details regarding rescheduling and cancellation.

Can I claim back VAT?

Yes, a VAT receipt will be issued after the full payment has been made which will include the relevant information to claim back VAT.

What if my payment is late?

We offer a 30-day grace period after the scheduled shoot date which is exclusive of charges. However, your project will most likely be postponed indefinitely until payment has been made. On the 31st day, we will begin to charge 8% interest plus the Bank of England base rate in line with Statutory Interest on the outstanding balance until the account is settled.

Clients acknowledge their understanding and acceptance of this payment policy by engaging in our services. If you have any questions or require further clarification regarding this policy, please contact us at contact@bhscenes.co.uk.